

Sinks That *Oleans* Everything !!!



# **WARRANTY CARD**

We Congratulate you for having chosen a SAYO ultrasonic kitchen sink & stepping ahead towards making your family more healthier. SAYO promises quality of product & services thus making your experience with the product delightful.

### **Warranty:**

SAYO ultrasonic kitchen sinks are warranted for 25 years for 304 grade stainless steel sink body and 1 year for intelligent driver & touch panel against any manufacturing defects.

SAYO will at its choice, replace or make appropriate adjustment where its inspection discloses such defects occurring in normal usage as per terms mentioned.

SAYO is not responsible for installation costs or any consequential expenses during under warranty service.

To obtain warranty service, contact SAYO either through your dealer or contacting to SAYO toll free number or writing to SAYO directly.

### **Warranty Terms:**

- The warranty is applicable from the date of purchase.
- The warranty applies to the buyer with original invoice / warranty card as a proof of purchase.
- The installation must be accordance with manual and maintenance must be in accordance with SAYO's use and care instructions below. Any damages caused by improper installation or improper maintenance would not be covered under warranty.
- The warranty does not apply to any accessories that comes along with the sink. It is only applicable to sink body (for 25 years) and intelligent driver & touch panel (for 1 year).
- Normal wear of the product is excluded from this warranty.
- Any replacement excludes transportation and any labour and re-installation cost.
- Any product that has been repaired or altered in any manner outside SAYO Care would void the warranty.
- The warranty does not allow any recovery of loss due to any incidental or consequential damages.

#### **Use & Care Instructions:**

SAYO uses only highest quality stainless steel of alloy grade 18/8 (AISI 304) this means with roughly 18% chromium and around 8% Nickel, to satisfy the highest possible standards.

Stainless Steel integrates beautifully in any kitchen environment – better than almost any other material with its properties-

- classic timeless aesthetic
- Rust Proof
- Completely Heat Resistance
- Suitable for Food Use and Hygienic
- Stain & Acid Resistance
- Non Fading
- Easy to Care For

Every product has limitations and in time may deteriorate form handling, cleaning or exposure to atmospheric conditions such as extreme climate, pollution and proximity to salt water, humidity and ultraviolet rays. Eventual tarnishing is therefore, not a perfect, but a normal process, which is unavoidable. Proper care as below would ensure that these products last a longer period for its aesthetic and usage.

- Clean the sink once in a day. For cleaning, use mild soapy water and rub in the direction of grain lines, rinse and towel dry.
- Avoid use of cleaners and bleachers containing harmful chemicals and acids.
- Steel wood/ wired brush/ abrasive sponge pads are not recommended for cleaning as it leads to scratches and rusting on the sink, instead use soft household sponge or cloth
- Drying is very important to eliminate the collection of lime scale, mineral deposits and calcium stake.
- Always rinse the sink after every use and wipe dry.
- Avoid prolonged contact with citric or high salt concentration food as it can lead to staining, pitting and corrosion of the sink.
- Prolonged exposure to direct sunlight will lead the film coating to stick to the sink and may be difficult to remove later.
- Stubborn stains from hard water's salt particles deposits can be removed by pouring a little
  warm vinegar based cleaner into the sink and allow it to sit for a few minutes. Rinse with
  clean water and dry.
- Please be particularly careful for knives and sharp objects during cleaning to avoid damaging the sink surface.
- remove all traces of cement, mortar, lime, POP, etc. used during installation as it can lead to surface rusting or pitting.
- Gently open & close door cover. Avoid to put heavy things or impact of any hard object on sink cover as it may damage the cover as well as touch panel.
- Power socket of intelligent & ultrasonic sink must be reliably grounded.
- Only the voltage indicated on the apparatus is applicable to the intelligent & ultrasonic sink, and please makes sure that the voltage conforms to relevant safety standards.
- Please do not touch its plugs with a wet hand in case of electric shock

- The intelligent & ultrasonic sink is strictly forbidden from being started in a case of no water, as such an operation may affect its service life
- During the cleaning, if the ultrasonic sink stops, and the light of the "Power" indication area flashes in the meantime, please shut it off and restart later for cleaning. In a case that the above situation takes place repeatedly, please cut off its power source and contact an authorized service center.
- Operate touch panel buttons gently.
- Check for proper electrical connections before switch on of ultrasonic function.
- Avoid repeatedly ON-OFF of power supply within short span of time.

Dealer's Stamp	
Date of Purchase -	Bill/Invoice No

## SAYO Enterprise

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